

Implementation of Microsoft Teams Calling

Craigs Investment Partners



ABOUT

Craigs Investment Partners is NZ's leading personal wealth investment advisory firm. It consists of approximately 400 staff across New Zealand.

WHAT WAS NEEDED?

The firm was looking to deploy Microsoft Teams Calling across the organisation and required delivery of Teams Calling training for the internal training team (Train the Trainer) and pilot groups.



Kambium really hit the brief with the training that was delivered. As evidenced by the initial survey, our staff found it to be just the right level to cover what we wanted. I liked the customisation of the material covered that continued with Ben's deliveries, covering areas of importance to our users. - DAVID JONES - Head of Technology

OUR SOLUTION

Kambium worked with Craigs Investment Partners to create "Train the Trainer content and materials" in Teams Calling. Kambium then delivered training to the internal training team and pilot group. This was followed by a post training survey and analysis of this was presented to Craigs. Following feedback from the pilot training and survey Kambium were selected to deliver training to all staff at Craigs.

